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CUSTOMER COMMENTS

Please help us to improve our service to you by completing this form & faxing to RABQSA International:

Asia-Pacific: +61 2 4731 6466
The Americas: +1 414 765 8661
Europe: +30 210 779 9065

OFFICE USE ONLY
Customer No:.....

1. My professional recognition with RABQSA International is for:

.....
Please include the scheme and your grade of certification as identified on your certificate or ID card.

2. Please indicate the type of application processed:

- new recertification expansion

3. Scheme Examiner (if known) :

Please circle your opinion on the following questions.
If you disagree, please add your suggestions for improvement at section 9.

- | | | |
|--|-----|----|
| 4. The certification information provided was clear | YES | NO |
| 5. Communications from RABQSA kept me informed on the progress of my application | YES | NO |
| 6. RABQSA staff were friendly and attentive | YES | NO |
| 7. My application was processed in a timely manner | YES | NO |
| 8. The evaluation of my application appeared to be fair and ethical | YES | NO |

Please attach additional pages if you need more space for your comments.

9. I would like to make the following suggestions for improving the RABQSA processes:

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.....
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10. Are there other services or activities that you would like RABQSA to provide?

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.....

Name: Customer No.

While not required, please provide your name and/or RABQSA Customer No. to enable us to respond to your comments.