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IMMEDIATE RELEASE

RABQSA launches the Information Technology Service Management Systems (IT) Knowledge

Milwaukee, Seoul, Sydney: RABQSA International, Inc (RABQSA) in conjunction with Veridion, Inc., is pleased to announce the development of the Information Technology Service Management Systems (IT) Knowledge Competency Unit (CU).

The CU was developed to address the growing interest in the training and examination of ISO 20000 and IT service management (ITSM) principles. The ITSM market calls for competent professionals who will be able to answer the implementation and audit needs of IT organizations worldwide.

Rene St.-Germain, President of Veridion says: "We are extremely proud to bring our contribution to the IT community by sharing our vision, leadership and experience with IT professionals through the Unit." Patrick Bilodeau, adds: "Organizations now have access to mature knowledge and skills that will help turn IT organizations from cost centers to differentiated business enablers."

RABQSA Executive Director of Industry and Support Services, Julie Mitcheson, highlighted that the CU is an example of RABQSA's ability to create value for the IT industry and professionals through demonstration of their competency; and provides business growth for RABQSA's growing list of certified training providers through the deployment of specialized training programs that are currently in demand.

The CU is now available for RABQSA Certified Training Providers wishing to expand their scope of TPECS certification. RABQSA's Training Provider Examination Scheme (TPECS), underpins the examination of knowledge-based competencies specific to industry requirements.

TPECS reflects contemporary learning and assessment practices, and demonstrates that applicants achieve the level of competence required for RABQSA personnel certification.

Further details on the RABQSA IT Competency Unit are available on the RABQSA website at www.rabqsa.com.

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