

RABQSA Database Upgrade

Sydney, Milwaukee, Athens: RABQSA International is upgrading its Data Management System (DMS) to incorporate broader international functionality, online payment and electronic invoicing facilities.

We will be commencing the upgrade of the DMS July 7-9 2007. During this period some parts of the website will be unavailable. We apologize for any inconvenience during this process. The next stage will be completed by the end of July. We will place an advance notice on our website to inform our customers of any potential downtime.

How these changes affects you

Some customers will be issued with new customer numbers. We will be replacing ID Cards and Certificates at the time of Recertification.

RABQSA will now issue customer invoices and reminders via email. To ensure you receive your customer invoice and certification in a timely manner please ensure your full details are correct. If you need to update your details visit the RABQSA website at www.rabqsa.com/cust03.html

For those customers that have used our BPAY service, we apologize that this facility will not be available in this upgrade of the DMS.

Where to go for more information

RABQSA will post further information on the status of the upgrade and any expected delays in service, as the project proceeds.

Feedback and comments

Should you have any feedback or comments to offer RABQSA about the upgrade or any other service received, please visit our website at www.rabqsa.com/cont.html

RABQSA now offers a new customer survey feature, giving you the opportunity to provide more detailed response to our products and services. Please visit www.rabqsa.com/cust04.html and follow the instructions.

RABQSA creates value for you and your customers
we design, develop, and deliver personnel and training certification services
relevant to your industry

public contact