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## QUALIFIED MANAGEMENT CONSULTANTS Register

Effective: January 2005

Click the desired region below to see the list of your local Qualified Management Consultants:  
(Please note: Once you have been directed to your region, consultants are listed alphabetically).

[New South Wales](#)

[Queensland](#)

[Victoria](#)

[ACT](#)

[South Australia](#)

[Western Australia](#)

[Northern Territory](#)

[Tasmania](#)

[New Zealand](#)

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[Turkey](#)

### **New South Wales**

#### **Aymroad Pty Ltd**

RABQSA ref: 006605



Contact Person: Dietrich Schulz  
Telephone: 02 9981 5019  
Fax: 02 9971 9523  
Email: [gfq@aymroad.com.au](mailto:gfq@aymroad.com.au)  
Website: [www.aymroad.com.au/~gfq](http://www.aymroad.com.au/~gfq)

#### Profile:

- Implementation, upgrading and maintenance of Integrated Management Systems ISO 9001:2000 (Quality), AS/NZS 4801-2000 (OHS), ISO 14001 (Environment), AS 8000-2003 (Corporate Governance)
- Continuous improvement facilitation
- Risk analysis to AS/NZS 4360:1999 / AS/NZS 3931:1998
- Training related to 1, 2 and 3 + FMEA training
- First, second and third party Quality Management System auditing.

#### **Dept Ageing, Disability and Home Care**

RABQSA ref: 012813

Contact Person: Jane Bond  
Telephone: (02) 8270 2144  
Fax: (02) 8270 2440  
Email: [jane.bond@dadhc.nsw.gov.au](mailto:jane.bond@dadhc.nsw.gov.au)

#### Profile:



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## **Dowse Quality Consulting**

*RABQSA ref: 007325*

*Contact Person: Richard Dowse  
Telephone: (02) 4261 3397  
Fax: (02) 4261 3397  
Email: rdowse@wollongong.nsw.gov.au*

*Profile:*

## **ETRS Training**

*RABQSA ref: 012411*

*Contact Person: Jeremy Hill  
Telephone: (02) 9896 3296  
Email: admin@etrstraining.edu.au  
Website: www.etrstraining.edu.au*

*Profile:*

### **Training**

Quality, EMS and OHS management systems (ISO 9001:2000 and others) Certified by RABQSA. Risk Management, Management systems integration, Business improvement, Total Quality Management, Six Sigma. Self Insurers audit and training requirements, Development of VETAB compliant systems for Registered Training Organisation (RTO) status.

### **Management System Audits.**

Our ETRS staff have extensive experience in quality, environment and safety auditing. Standards and regulations include: ISO 9000, ISO 14000, AS 4801, NSW Construction Policy Steering Committee Guidelines, NSW Workcover Self Insurers Scheme, Department of Urban Affairs and Planning Hazardous Industries Planning and Approval Process, NOHSC Major Hazards Facilities Code, SafetyMAP, International Safety Rating System (ISRS).

### **Investigation, Hazard Identification, Risk Assessment and HAZOPS.**

Our ETRS staff has extensive experience in the pro active identification, assessment and control of hazards using qualitative, user friendly approaches as well as discrete tools including HAZOPs etc. Our ETRS staff have been engaged on the Longford Royal Commission investigating safety management system and behavioural aspects, with SOCOG on creation of Safety Management Plans for Olympic venues and in many other hazardous environments.

### **Workcover NSW.**

ETRS has significant understanding of the needs of Self-Insured organisations, and continues to work closely at a number of levels with organisations such as Fletcher International, Sydney Water, Forestry Commission NSW, Eraring Power, OneSteel, and others. References are available upon request.



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## **NBP Management Solutions**

RABQSA ref: 007787

Contact Person: William Patterson  
Telephone: (02) 9687 4558  
Fax: (02) 9645 4055  
Email: [bill@nbpms.com.au](mailto:bill@nbpms.com.au)

Profile:

## **Oberon NSW Pty Ltd**

RABQSA ref: 006142

Contact Person: John Mason  
Telephone: 0298949597  
Fax: 0298949581  
Email: [john@quality.com.au](mailto:john@quality.com.au)  
Website: [www.quality.com.au](http://www.quality.com.au)



Profile:

*Oberon Management Systems' core business is to act as the quality system manager / coordinator for medium size companies. We have been operating in this field for the past 12 years. We are certified to ISO 9001. Other risk management systems we consult in are food safety, environment, health and safety. Our other services include assessment and performance development of your sales team and / or management team through peer evaluation and tailored development programs to suit your company goals and objectives. We can also help you achieve the NSW Premium Discount Scheme, where a company such as could receive up to \$70,000 or 30% (which ever is smaller) off your workers compensation premiums.*

## **Personalized Quality Assurance Services**

RABQSA ref: 012539

Contact Person: Dave Verma  
Telephone: (02) 8448 2089  
Fax: (02) 9487 1578  
Email: [davev@pqas.com.au](mailto:davev@pqas.com.au)

Profile:

## **Queensland**



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## Audit Services International

RABQSA ref 005270:

Contact Person: Sharon Carvolth  
Telephone: (07) 3812 8922  
Fax: (07) 3812 8933  
Email: sharon@manage-it-au.com



### Profile:

"Audit Services International" provides management consultancy services to mining and heavy industry. We specialise in the implementation and maintenance of integrated (Quality, Safety and Environmental) systems for the benefit of clients to assist them to improve their performance. This can be completed through training, auditing or systems consulting.

Services include:

### Auditing

- External auditing to meet your system requirements
- Internal Auditing
- Assist (mentor) your audit teams, for the most beneficial outcome
- Act as an audit team member where required

### Training

- Provision of the following courses:
- Internal auditor training – RABQSA Accredited
- External OHS auditor training – RABQSA Accredited
- Awareness training for management systems
- Custom courses where required including risk assessment, accident investigation, communication, team building etc

### Consulting

- Development of integrated management systems based on your operational, safety and environmental risks
- Assistance to maintain your integrated system once implemented
- Performance of hazard identification, risk assessment and identification of controls

## Bemay Business Consultants

RABQSA ref: 005056

Contact Person: Geoff Armstrong  
Telephone: (07) 3841 4509  
Fax: (07) 32199980  
Email: bemay@usa.net



### Profile:

- Management Consulting in Australia and overseas, for Ausindustry, Qld State Development, AusAID projects.
- Strategy, planning, Total Quality Management - Business Excellence Framework
- Tax planning - especially for Non- profits
- Implementation and Audit of ISO 9000
- Implementation and Audit of Ages Care Systems



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## **Innovare Systems**

RABQSA ref: 007266

Contact Person: Leigh Coman (Director)  
Telephone: 07 3839 2027 or 0417 707186  
Email: [leigh@petrie.hotkey.net.au](mailto:leigh@petrie.hotkey.net.au)

Profile: *The provision of consultancy services related to organisational development:*

*Business improvement based on forensic investigations into business management problems*

*Quality (ISO9001) and environmental (ISO14001) management systems:*

- system development/integration and improvement*
- training and development*
- facilitation*

## **David Langley**

RABQSA ref: 006001

Contact Person: David Langley  
Telephone: 07 3263 2101 or 0418 877 449  
Fax: 07 3263 7743  
Email: [lanqual@bigpond.net.au](mailto:lanqual@bigpond.net.au)

### *Profile*

- Specialising in Integrated Management Systems encompassing, as required, QA, WH&S, Environmental and HACCP.*
- Wide range of industry from National Organisations to Small Business.*

## **Penfold & Associates**

RABQSA ref: 006413

Contact Person: James Penfold  
Telephone: (07) 3870 0048  
Fax: (07) 3871 2613  
Email: [penfold@launch.net.au](mailto:penfold@launch.net.au)

## **Quality Consulting**

RABQSA ref: 005333

Contact Person: David Clifford  
Telephone: (07) 3802 1641 or 0412 835 220  
Email: [jetcliff@myaccess.com.au](mailto:jetcliff@myaccess.com.au)

Profile:



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#### Qualifications

- Bachelor of Engineering - Hons. (Civil) - University of Queensland (1980)
- Master of Engineering Science - University of Queensland (1986)
- Master of Engineering Technology Management - University of Queensland (1994)
- Registered (QAU) Auditor, 1991; JASANZ Senior Auditor (QSA), 1996
- M.I.E.Aust., C.P.Eng.(Man.)
- Certified Quality Management Consultant QSA (1998)

Provision of professional advice and assistance in:

- *Developing and applying management systems supporting your business, particularly in the engineering and manufacturing sectors*
- *Process mapping and diagnostics*
- *Business Excellence framework and application for business improvement*
- *Application of knowledge management practices and integration of organisational learning*

## Quality Perceptions

RABQSA ref:

Contact Person: Bruce Saville  
Telephone: 07-32828166  
Fax: 07-3202 1935  
Email: [qualp@bigpond.com](mailto:qualp@bigpond.com)

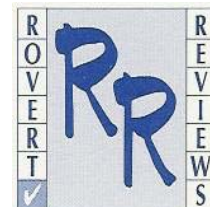
Profile:

- *Quality management systems specialist with 11 years consulting experience in all facets of manufacturing and service industries.*
- *Aviation maintenance engineering background.*
- *100% client certification success rate.*
- *Verycost-effective systems, with average ISO9001 system costing \$2,500 - \$3,500.*

## Rovert Reviews

RABQSA ref: 006391

Contact Person: Trevor Parminter, Principal Consultant  
Telephone: (07) 3369 7166  
Fax: (07) 3369 7446  
Email: [tparmin@tpgi.com.au](mailto:tparmin@tpgi.com.au)



Profile:

*Management systems development and implementation - with emphasis on guiding clients to achievement of 2nd or 3rd party certification of their management systems, including training in awareness, duty of care, requirements of standards, and application of quality management principles and techniques.*

*Review of existing management systems – through diagnostic assessment of current systems, interview of relevant personnel and observation of operations - preparation of advice for simplification and improvement of systems.*



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*Contract auditor for Queensland Government certification schemes :  
2<sup>nd</sup> party certification against requirements of AS 9001 : 2000 for suppliers of goods and services to government agencies;  
certification of registered service providers under the Q-RIDE scheme for motor cycle trainers.*

*Advisor on a range of civil engineering applications, including roads and transport planning, project design, project management, contract administration and staff training – investigations, analysis of issues, improvement of operating and management systems, facilitation of client resolution of problems, report preparation, etc.*

## **Sustainability Performance**

*RABQSA ref: 020199*

*Contact Person: Flavio Coelho  
Mobile: 0421757290  
Email: f.coelho@bigpond.com*

### *Profile of services:*

- Management Systems Integration and Auditing (Environment, Quality, WH&S, etc).
- Organisations' and Supply Chains' Sustainability (Social, Economic and Environmental).
- Performance Evaluation and Improvement.
- Environmental Engineering, Technology and Management.
- Business Management, Research and Training.

### *New knowledge offered:*

- New model for performance evaluation for individual organisations and supply chains according sustainable principles called "Sustainability Performance Evaluation Management Systems (SPEMS)". The model has been considered benchmarking knowledge in the area by Boyne Smelters. The SPEMS works as an integration tool (enhance partnership) for participants within a supply chain and common language about sustainability performance among those participants.
- Users of the new methodology and knowledge: Boyne Smelters (Comalco / Rio Tinto), Collex, Cleanway, Central Queensland University, Port Curtis Waterwatch, Boyne Island Environmental Education Centre)

### *Professional background:*

- With over fifteen years engineering, management, auditing and consulting experience, I have been fortunate enough to hold many senior positions, both in Australia and overseas, ranging from Director, Manager and Chief Engineer to Consultant and Systems Auditor – Companies: Industrial Engineering; Industrial Federation (body formed by 80,000 industries); Grandma's Cheese Australia; Magnesita; Almeida Guerra Engineering; etc).
- I received a special commendation as a 'Professional Manager' at the Gladstone Region – 2004 Management Excellence Award from the Australian Institute of Management (AIM) because of the creation of SPEMS for supply chains.
- Workplace Health and Safety Officer (ID 00315778) at the Division of Workplace Health and Safety of Queensland.



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## **TJC Business Services**

*RABQSA ref: 020537*

*Contact person: Michelle Commins  
Telephone: (07) 4059 2831 or 0412 506 086  
Email: info@tjcbusinessservices.com.au  
Website: www.tjcbusinessservices.com.au*



### *Profile:*

- Management Systems development, implementation and maintenance for Quality Assurance (AS/NZS ISO 9001:2000 and 9002:2000), Occupational Health and Safety (AS/NZS ISO 4801-2000) and Environmental Management (AS/NZS ISO 14001-2003)
- 100% client certification success rate
- Provision of guidance, training and consultancy to 2<sup>nd</sup> and 3<sup>rd</sup> party accreditation in all management systems
- Review of existing management systems – focusing on improving, upgrading and/or integrating systems for simplification
- Development of customised databases to automate report requirements within all management systems (specifically control of all documents) – Microsoft office required
- Customised databases created to integrate all systems or stand-alone
- 20 years experience in all Management Systems
- Staff training

Industries include: Construction and mining, Education, Manufacturing, Transport

## **Victoria**

### **GPR Australia**

*RABQSA ref: 08991*

*Contact Person: Dr Neville Steer  
Telephone: (03) 5174 3725  
Fax: (03) 5174 8207  
Email: n.steer@gpr.com.au*

### *Profile:*

### **Gray Management Systems Pty Ltd**

*RABQSA ref: 005668*

*Contact Person: Geoff Gray  
Telephone: (03) 9876 5152  
Fax: (03) 9876 5035  
Email: geoff@greymys.com.au  
Website: www.graymys.com.au*

### *Profile:*



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## **QCC - Quality Control In Construction**

RABQSA ref: 010815

*Contact Person:* David Friedman  
*Telephone:* (03) 9596 8416  
*Fax:* (03) 9596 7838  
*Email:* [daverman@mpx.com.au](mailto:daverman@mpx.com.au)  
*Website:* [www.qualitycc.com](http://www.qualitycc.com)

*Profile:*

## **Slade QA Consulting Pty Ltd**

RABQSA ref: 007926

*Contact Person:* Lynn Slade  
*Mobile:* 0414 330 177  
*Telephone:* Hobart – (03) 6229 3343 or Melbourne – (03) 9397 4327  
*Fax:* Hobart – (03) 6229 3343 or Melbourne – (03) 9397 4091  
*Email:* [slade@slade.com.au](mailto:slade@slade.com.au)  
*Website:* [www.slade.com.au](http://www.slade.com.au)

*Profile of services:*

Ten years experience in the design, development and implementation of ISO 9001 management systems in the manufacturing, education, association management and service industries. Slade QA Consulting has offices in Melbourne and Tasmania.

Services also include:

- Design and development of OH&S systems to meet legislation in N.S.W, Queensland, Victoria and Fiji
- Customised systems and 'Off the Shelf' ISO and OH&S packages available
- Development of AS8000 Corporate Governance policies and programs
- Systems to comply with the Australian Quality Training Framework
- Performance management system development
- 'Hands on' training of Internal Auditors and interactive training entitled 'A Practical Understanding of ISO' designed to enlighten all employees about the requirements and benefits of ISO
- Quality Management System audits
- Management system support services

*Professional background:*

Lynn has over 35 years experience in a variety of fields at many levels. Prior to opening her own business her career background was in Finance and Administration. With a well rounded management background she is an experienced adult trainer and has skills, experience and/or qualifications in Business Management, Finance, Marketing and Psychology. She is a judge of the Telstra and Commonwealth Government Small Business Awards, a Fellow of the Australian Institute of Management and a member of Rotary – Hobart.



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## **Smart Quality Associates Pty Ltd**

*RABQSA ref: 005132*

*Contact Person: Mike Bird  
Telephone: (03) 9676 9220  
Fax: (03) 9676 9221  
Email: smartq@hotmail.net.au*

*Profile:*

### **ACT**

*No Qualified Management Consultants registered in this area.*

### **South Australia**

*No Qualified Management Consultants registered in this area.*

### **Western Australia**



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## **HSEQ Solutions**

*RABQSA ref: 005234*

*Contact Person: Mike Burton  
Telephone: +61 8 93308521 or 0439 910 135  
Email: mike@hseq.com.au  
Website: www.hseq.com.au*

### *Profile:*

*HSEQ SOLUTIONS provides professional assistance in the management of health, safety, environment, quality and risk. Our services include:*

- professional advice and support*
- business process mapping & process improvement*
- management system development & assessment*
- hazard identification & risk management*
- ergonomic and manual handling assessment & advice*
- injury management & rehabilitation support*
- document & report preparation*
- training*
- workplace inspection and system audit*
- pre-qualification, tender & contract support*
- technical writing*



## **Intraco Management Consulting P/L**

*RABQSA ref: 005850*

*Contact Person: David Ingham  
Telephone: (08) 9301 4901  
Fax: (08) 9301 4911  
Email: david@intraco.net.au*

### *Profile:*



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## **Michael Sputore & Associates P/L**

RABQSA ref: 006718

Contact Person: Michael Sputore  
Telephone: (08) 9445 3040 or +61 0419 949816  
Fax: (08) 9446 4282  
Email: [msa@iinet.net.au](mailto:msa@iinet.net.au)

### *Profile:*

*Management System Advisory, Auditing and Training services to the Engineering, Construction and Mining industry, including:*

- *QHSE Management Systems design & development*
- *Development of project/product specific management system documentation*
- *Gap analysis & assessments to ISO9001; 14001; AS4801 and other recognised standards*
- *Auditing of management processes, work processes & vendor management systems*
- *Project surveillance & verification services*
- *QHSE advice, training & support*
- *Customised training services*
- *Development of competency based training modules, training materials and skills registers*
- *System improvement & research*
- *Interpretation and application of management system standards*

## **Pace Enterprises**

RABQSA ref: 006054

Contact Person: Peter A. Liron  
Telephone: (08) 9474-1189  
Email: [pal@iinet.net.au](mailto:pal@iinet.net.au)

### *Profile:*

*Pace Enterprises is a multi-disciplined organisation able to provide the following services:*

- *Assistance with the implementation of management systems.*
- *Preparation of management system documentation including process procedures.*
- *Quality systems.*
- *HACCP systems.*
- *OSH systems.*
- *Quality, safety, railway safety and traffic management plans.*
- *Process analysis.*
- *Job safety analysis.*
- *Hazard analysis.*
- *Risk analysis.*
- *Audits of ISO 9001, ISO 14001, AS/NZS 4801, AS 4292, OSH Act and Regulations.*
- *Work safe Plan assessments (Western Australia).*
- *Customised training to suit an organisation's needs.*



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## **Robin J Page & Associates Pty Ltd**

*RABQSA ref: 006376*

*Contact Person: Robin Page  
Telephone: (08) 9246 5110  
Fax: (08) 9246 5105  
Email: rjpqa@highway1.com.au*

*Profile:*

### **Northern Territory**

*No Qualified Management Consultants registered in this area.*

### **Tasmania**

*No Qualified Management Consultants registered in this area.*

### **New Zealand**

#### **AEMS**

*RABQSA ref: 012685*

*Contact Person: Julian Sirbu  
Telephone: +64 29200 6170  
Fax: +64 4566 3450  
Email: juliansnz@yahoo.co.uk*

*Profile:*

### **Malaysia**

#### **Peramba Construction SDN BHD**

*RABQSA ref: 009715*

*Contact Person: Sham S Mehta  
Telephone: +60 3 7844 9800  
Fax: +60 3 7845 4922  
Email: mehta@pecd.com.my*

*Profile:*



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## **QMC Resource Centre Sdn. Bhd.**

RABQSA ref: 007081

Contact Person: Mr KS Yong / Ms Alene  
Telephone: +604-2299727 or +604-2287806  
Fax: +604-2299727 or +604-2295110  
Email: [yongks@qmc.com.my](mailto:yongks@qmc.com.my) or [alene@qmc.com.my](mailto:alene@qmc.com.my)  
Website: [www.qmc.com.my](http://www.qmc.com.my)



### Profile:

#### Background

Established in 1990, QMC is a leading Consulting firm in the Southeast Asian region with offices in Malaysia and Vietnam

#### Consulting Service

- ISO 9000 Quality Management System /ISO 14000 Environmental Management System
- ISO 22000 Food Safety Management System
- OHSAS 18000 Occupational Safety & Health Management System
- SA 8000 Social Accountability Management System /Hazard Analysis & Critical Control Point
- Current Good Manufacturing Practices //Integrated Management Systems
- Total Quality Management /Continuous Quality Improvement
- Performance Excellence

#### Education and Training

Comprehensive range of education & training programs, both on an in-house and public basis, to support organizations and individuals in the field of quality, environmental management, total quality management and general management.



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## AHI Management Consulting Co.

Contact Person: Mesut Gulcan  
Telephone: (90) 216 481 81 71  
Fax: (90) 216 481 81 72  
Email: [mesut@ahi.com.tr](mailto:mesut@ahi.com.tr)  
Website: [www.ahi.com.tr](http://www.ahi.com.tr)



### Profile:

AHI Management and Consulting Co. was established in 2000. We have continued our services with mission of holding customer's benefits over everything, since our company was founded.

*Ahi Co. has a young and dynamic staff which is occured heavily by engineers. We are providing complete solutions by giving various needed trainings beside consulting services.*

### Consulting

Quality System Consulting services include Quality Management (ISO 9001:2000), Occupational Health and Safety (AS/NZS ISO 4801-2000, OHSAS 18001) Environmental Management (AS/NZS ISO 14001-2003), QS 9000, ISO/TS 16949, BRC, IFS, HACCP and ISO 22000. Our projects are completed in a changeable rate of 4 - 12 months. Each project is realized by steps of planning, basic trainings, document developing, application, first party audit and corrective activities-adaptation.

Our company is giving consulting services mostly for quality systems and also for investment, feasibility investigation, mark, patent, project registration and CE marking. We have a CE marking service by self declaration.

### Training

Our company has a comprehensive training service for special and basic trainings that needed from companies. According to us training is the motor of changing. For this purpose we are giving the following trainings:

- Lead Auditor Training for QM, EM, OHS – RABQSA International Accredited
- General Trainings
- Human Resources Trainings
- Trainings that focus Quality
- Trainings that focus Trade Management
- Training for Education Institutions
- Process mapping and diagnostics
- Performance of hazard identification, risk assessment and identification of controls

### Auditing

AHI Management and Consultant implements audit of QM, EM ve OHS systems on behalf of independent certification bodies.

- First, second and third party Quality Management System auditing.
- Assist (mentor) your audit teams, for the most beneficial outcome

### Publications



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*We have publications about the new approach directives that EU obligates in exporting and includes the information of adaptation in industry.*

- Electromagnetic Compatibility Directive (EMC)
- Low Voltage Directive (LVD)
- CE marking and other quality marks
- Medical devices directive
- Risk analysis of industrial products
- Worker health and work security
- Skills of effective speech on phone
- First party audit